

### Review of Nurse Staffing Levels & Productivity

**Client:** St Helier Hospital

**Lead contractor:** Crystal Blue Consulting

#### **Description**

The review of nurse staffing levels had two aims: (i) benchmark the current nurse establishments in relation to other acute hospital services; (ii) plan future staffing levels. We combined top down benchmarks with detailed bottom-up planning at ward level. The inpatient services included: care of the elderly, surgery, medicine, paediatrics, critical care. In addition we reviewed outpatients, accident and emergency, midwifery and renal provision.

#### **Services provided**

Quantitative data specification and collection, benchmarking and analysis; qualitative data collection through interviews, workshops; analysis of policy context and guidelines.

#### **Highlights**

We linked staffing levels to workload, and especially to ward size. We were able to show the impact of hospital design upon demand for nurses.